

Crunch Care

EVERYTHING YOU WANT TO
KNOW
IN SUMMARY



NANNIES
NIGHT NANNIES
BABYSITTERS



PERSONAL
ASSISTANTS
HOUSEKEEPERS

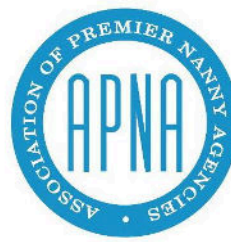


CAREGIVERS
COMPANION CARE
BACK-UP CARE

MEMBER



American Staffing Association



QUESTIONS?

Short Term Service Questions

How much notice to I need to book a Nanny or Care Providers for Short Term service?

We can book any position that is short term within a 2 hour time frame if needed. For consistency regarding having the same Care Providers or Nanny scheduling in advance is always helpful! We try to book the same Care Provider repeatedly or build a small rotation for your family.

How do you screen your Care Providers and Nannies?

Our Nannies and providers are background checked at a local county level, national level (National Criminal File), Social Security Verified, 7 year address, Department of Motor Vehicles, OFAC, and Sexual Offender Registry checked. We follow all State and Federal requirements and regulations including the CA Trustline program. We run a Social Media Check on all candidates as well as the references of those candidates. Our candidates additionally are interviewed extensively, given a weighted Domestic Provider Certification test which they have to pass, and CPR First Aid Trained. We are experts at knowing the right skill set to match our employees and long term referrals properly with families. Cost of this service as a stand alone begins at \$150. Our Care Providers regardless of short or long term, are qualified the same way.

What is process on a Short Term Booking

Sign up on our website to create your account.

Our team will confirm request received shortly and ask any questions necessary. You will receive a Booking Confirmation by email with the rate, dates, and Care Provider booked. You will also have access to your client dashboard where you can schedule your own bookings, view your Care Providers profile, and manage your account.

Our Care Provider will call you to introduce themselves as soon as possible and review any of your questions or needs. They will also do a health assessment upon booking during this call.

Our cancelation policy is anything canceled within 24 hours of the business day before will be charged for full day of services. Anything canceled before 24 hours that is booked will incur a \$35 charge.

For new clients we charge a deposit upon booking as we pay our team for their hours prior to your billing period. That deposit will be applied to your bill. See pricing and deposit schedule below for Short Term Services. Any changes the schedule will need to be handed by our Scheduling team office@crunchcare.com, by text at 650-600-0462 or directly by you in our client portal.

What type of schedule can I use for Short Term Services? What are my options?

Short Term Services can be used for a date night, a regular part time schedule (even 1 day a week), a full time schedule, a school closure, a Nanny's vacation, or any other position that is sporadic or typically under 6 months. The reason we recommend it for positions 6 months in length or shorter is related to cost but technically it can be used for anything we can reasonably fill.

Do you provide overnight care services for families?

Yes, we provide services any time of day from an overnight to a vacation. Overtime and Double-Time rates do apply. We can split a weekend or overnight shift with two Care Providers to minimize overtime fees.

Pricing Summary

Short Term Care Rates-Inclusive of service fees, Provider's salary, employment and tax filings, workers compensation and other insurances, and processing fees.

Rates begin at \$42 and can go up to \$55 per hour.

All rates are subject to complexity and Overtime and Double-time applicable to State law requirements. Inclusive of Health Care Ordinance Fees related to San Francisco and other related cities.

Deposit breakdown (applicable for Short Term Services)

\$100 per assigned booking with processing fee

Deposit applied to balance if refund required will process at time of billing.

Discount may apply with confirmed email based on volume of hours.

Overtime in CA begins after 8 hours a day and 40 hours a week. Overtime begins in other states after 40 hours in a week. See contact for more details. Rates generally range from \$42-45 per hour but there will be variances based on specifics of the case. Lower rates may be offered depending on region of service.

Long Term Search

15-20% of total annual compensation, 60 day replacement period, \$500 non-refundable deposit, \$6500 minimum fee

Newborn Night Care Options

Utilize Crunch Care as the employer for a base rate of approximately \$42-65 per hour (rates can go up to \$65 per hour for a Newborn Care Specialist). Overtime rates apply in CA for after 8 hours of service and in other states after 40 hours of service. We handle all payroll related obligations, offer appropriate insurances for someone working in your home, and this is inclusive our our fees. This process is fully scheduled and managed by our internal team. There is not typically an interview process for this but a meet and greet prior to the birth of your child and you can switch Care Providers if needed. We have a set group of employees who specialize in this type of work for us on a regular basis with a strong newborn care skill set.